



KIAMA – SHOALHAVEN COMMUNITY COLLEGES

Empowering Individuals – Enriching Community

Your Rights

We will recognise, promote and fully respect your right to dignity and respect, freedom of expression, self determination, choice and control, confidentiality and privacy and ensure to the best of our ability that you are free from discrimination, exploitation, abuse, harm, neglect and violence.

Participation and Inclusion

We focus on people with a disability being valued members of their communities and will work with you, your family and friends to foster opportunities for your meaningful participation and active inclusion in ICEP and the wider community.

Individual Outcomes

We will plan, deliver and review our ICEP service to you based on your personal strengths and goals and will ensure that our quality standards of practice support you to exercise choice and control over the design and delivery of your participation with us.

Feedback and Complaints

We respect your right and that of your family/carer to give feedback and make complaints if dissatisfied. You can expect a complaint to be dealt with in a manner that reflects your individual and cultural needs and be guided and supported in the process of resolving dissatisfaction.

Inclusive Community Education Program (ICEP)

*What can you expect as a participant in
Kiama Community College's
Inclusive Community Education Program ?*

Access to ICEP

We focus on the importance of providing information that is readily available, is adapted to individual need and outlines the features and capacity of the services we provide. We will ensure that you have access to those services in a way that is transparent, fair, equal and responsive to you.

Service Management

We will ensure that you receive quality services that are well managed and delivered by staff with the right values, attitudes, goals and experience and quality services which are effectively and efficiently governed. We will strive to continually improve the quality of our service to you.

**Further information on the
NSW Disability Service Standards
can be found on the ADHC
website – www.adhc.nsw.gov.au**

